

Terms and Conditions

Effective for: WEE International FZE (www.gamersera.com)

These Terms and Conditions (the “**Terms**”) govern all use of services provided by **WEE International FZE**, a company incorporated under the laws of the United Arab Emirates, with registered office at **SMBA0497, Compass Building, Al Shohada Road, AL Hamra Industrial Zone-FZ, Ras Al Khaimah, UAE** (CBLS Number: **11918498**, Business License Number: **17002024**), hereafter referred to as “**WEE International**”, “**we**”, “**us**”, or “**our**”.

By accessing or using our services, you (“**User**”, “**you**”, or “**your**”) agree to comply with and be bound by these Terms. We reserve the right to modify these Terms at any time by posting the revised version on our platform. Your continued use constitutes acceptance of any changes.

Article 1: Definitions

Term	Definition
Content	Any material (texts, images, videos, data, etc.) published or uploaded by Users via our services.
Intellectual Property Rights	All copyrights, trademarks, patents, trade secrets, and other proprietary rights recognized under UAE law.
Platform	Our digital services, including websites, mobile applications, APIs, and related software.
User	Any individual or entity that registers and uses our services in accordance with these Terms.

Article 2: Access to the Platform

1. Access Methods: Our services are accessible via mobile applications, web browsers, or integrated systems.
2. Restrictions: We may suspend or terminate access at any time for security, fraud prevention, or violation of these Terms. *No compensation will be provided.*
3. User Responsibilities:
 - a. Accounts are personal and non-transferable
 - b. Secure your login credentials
 - c. Minimum age: 18 years (parental consent required for minors)
 - d. You are fully responsible for all account activities

Article 3: Acceptable Use Policy

Prohibited Activities:

- Damaging or impairing our services
- Distributing malicious software
- Engaging in illegal activities under UAE law
- Posting harmful or defamatory content
- Violating intellectual property rights

Monitoring: We reserve the right to monitor activity to enforce compliance.

Article 4: Intellectual Property

1. Our Rights: All Platform content is owned by WEE International
2. Your Content:
 - a. You retain ownership but grant us a worldwide license to use your content
 - b. You warrant your content doesn't violate laws or third-party rights
 - c. You indemnify us against claims arising from your content
3. Content Removal: We may remove content at our discretion without liability

Article 5: Data Privacy

1. Data Collection: We process personal data in accordance with UAE Data Protection Law (Federal Decree-Law No. 45/2021)
2. Purposes:
 - a. Service provision and improvement
 - b. Transaction processing and fraud prevention
 - c. Communication and security
3. Your Rights:
 - a. Access, correct, or delete your data
 - b. File complaints with the [UAE Data Office](#)
 - c. Contact us at support@gamersera.com to exercise rights

Article 6: Payments and Transactions

1. Payment Processor: [Mollie](#)
2. Accepted Methods:
 - a. Credit/Debit Cards: Visa, Mastercard, American Express
 - b. Digital Wallets: Apple Pay, Google Pay

3. Currency:
 - a. All transactions are in USD
 - b. Prices displayed and charged in USD
 - c. Your bank may apply foreign transaction fees
4. Receipts: Digital receipts sent to your email in USD
5. Liability: We're not responsible for declined transactions or bank fees

Article 7: Orders and Deliveries

1. Order Process:
 - a. Requires valid account and accurate billing info
 - b. Verify all details (including USD amounts) before confirmation
2. Delivery:
 - a. Digital products: Instant delivery
 - b. Physical products: Shipped within 3-5 business days (UAE only)
3. Order History: Available in "My Purchases" section

Article 8: Refunds and Withdrawals

1. No Refunds for:
 - a. Delivered digital content
 - b. Fully rendered services
2. Tournament Winnings:
 - a. Payouts in USD within 14 business days
 - b. Verification requires valid ID and bank details
 - c. No payouts to unverified accounts

Article 9: Liability

1. Platform provided "as is"
2. We're not liable for:
 - a. User-generated content
 - b. Unauthorized account access
 - c. Indirect damages
3. Maximum liability: Limited to amount paid for service

Article 10: Termination

1. **By You:** Email support@gamersera.com
2. **By Us:** Immediate termination for:

- a. Material breaches
- b. Fraudulent activity
- c. 12+ months inactivity

Article 11: Governing Law

- Law: UAE laws
- Jurisdiction: Ras Al Khaimah courts
- Language: English version prevails

Article 12: Compliance

1. Comply with all UAE laws including:
 - a. Cybercrime Law (Federal Decree-Law No. 5/2012)
 - b. Data Protection Law (Federal Decree-Law No. 45/2021)
2. Prohibited:
 - a. Gambling or illegal activities
 - b. Impersonation or false information
 - c. Security circumvention

Article 13: Contact

- Support: support@gamersera.com
- Address: WEE International FZE, SMBA0497, Compass Building, Al Shohada Road, AL Hamra Industrial Zone-FZ, Ras Al Khaimah, UAE